B2C Service Agent Browser User Interface: September 3, 2020 Release

Description
Analytics
An issue that prevented the display of 1970-01-02 in custom date fields has been resolved.
An issue that prevented reports from exporting has been resolved.
Business Rules
Element Manager now supports export and import of business rules on the Agent Browser UI that include escalations.
Element Manager extends overwrite capability to business rules on the Agent Browser UI, except in government and other restricted pods which are not yet supported.
Data Import
You can now view the progress of Element Manager export package creation on the export page.
With data lifecycle management, you now have the option to create a policy based on a filter template (existing capability) or a report (new capability). This is applicable to incidents, contacts, and custom objects only.
With data lifecycle management, you can open a report associated with a policy by clicking a link on the policy page to view the results of the report execution.
With data lifecycle management, you can now view metadata of a report registered with a data lifecycle management policy, as part of report-based policy creation.
The import page of Element Manager now displays the status "Rollback in Progress" with an active link to the staging page where you can view the current rollback status of items.
Element Manager provides you the ability to ignore warnings for private or inaccessible reports to continue export package creation.
Data lifecycle management allows you to create a report-based policy only for objects having primary keys.
Message Bases
An issue that caused an inaccurate message to display for configuring Oracle-managed mailboxes has been resolved.
Workspaces/Workflow
An issue that caused the loading of relationship fields to fail on a custom object update has been resolved.
An issue that caused an exception when custom objects with no joins were included as load elements in a workflow has been resolved.
An issue that caused a workspace rule to fail when resetting the contact password has been resolved.