





## B2C Service Agent Browser User Interface: October 8, 2020 Release

 <b>Description</b>
 <b>Knowledge Foundation</b>
Answer versioning is now available for Knowledge Foundation on the Agent Browser UI. See the What's New document for more information.
An issue that caused an error when using the file attachment answer type has been resolved.
 <b>UI Controls</b>
An issue that prevented the notification count from updating correctly has been resolved.
 <b>Workspaces/Workflow</b>
An issue that caused the Stage and Status field values on an opportunity workspace to reset has been resolved.
An issue that caused the label for Email Address on the contact workspace to differ from the field label on the Service Console has been resolved.