

## B2C Service Agent Browser User Interface October 21, 2021 Release

Description
<b>Data Import</b>
An issue that prevented exporting workspaces that had custom fields and custom attributes in workspace rules has been resolved.
<b>Workspaces/Workflow</b>
An issue that prevented the flip tile from flipping as directed by a workspace rule after a save has been resolved.
An issue that made it difficult to determine if the thread editor was in focus has been resolved.
An issue that caused the Insights card to have a transparent background in non-Redwood themes has been resolved.
An issue that caused attachments to sort incorrectly when sorting with the day/month/year format has been resolved.