

B2C Service Agent Browser User Interface: October 15, 2020 Release

Description
Workspaces and Extensibility
New functions have been added to retrieve script questions from the extensibility framework.
An issue that prevented the recent items list from refreshing dispositions has been resolved.
An issue that prevented long report filter strings from returning report data has been resolved.
Workspaces/Workflow
An issue that caused the custom object field Created By to incorrectly populate when creating a new custom object record from the incident relationship item has been resolved.
An issue that caused extra padding within workspace splitter controls has been resolved.