





B2C Service Agent Browser User Interface October 14, 2021 Release

 Description
 Analytics
An issue that prevented a URL link from working if it was preconfigured as a report URL column and included a parameter has been resolved.
An issue that caused the report results grid to display beneath the slice pane instead of next to it when using the Redwood Theme has been resolved.
An issue that caused the In List filter for a report to truncate to 1024 characters, which limited the results returned by the report, has been resolved.
 Data Import
An issue that prevented objects from being backed up when versioning was enabled, therefore preventing the import, has been resolved. Additionally, an issue that prevented the import of custom objects due to server side changes has also been resolved.
An issue that caused the export of custom configuration settings from some language interfaces to fail when the settings were stored in a folder other than the Custom folder has been resolved.
 Workspaces/Workflow
An issue that prevented image questions in guided assistance from loading when the image ID values were large has been resolved.
An issue that prevented a bullet or number list from concluding after the second keyboard return has been resolved.
An issue that caused the mouse scroll to freeze on click and drag has been resolved.
An issue that caused content in Notes to be duplicated on the workspace record when the workspace was refreshed has been resolved.
An issue that caused an error to be mistakenly recorded in the error log when a workflow copied an incident that contained attachments has been resolved.