

B2C Service Agent Browser User Interface: November 5, 2020 Release

Description
Analytics
An issue that prevented pagination in queued reports from working correctly has been resolved.
Data Import
An issue that prevented a report from being imported when it had folders containing images has been resolved.
An issue that caused an error exporting and importing a report with an alias name in the tables section has been resolved.
An issue that caused an error exporting a workspace with attribute and custom field dependencies has been resolved.
Workspaces/Workflow
An issue that prevented thread data from being saved when copying an incident using a workflow has been resolved.
An issue that prevented the Reject Lead window from displaying on an opportunity workspace where a stage status was set to Reject has been resolved.
An issue that prevented a workspace record from saving after multiple workspace workflow transitions has been resolved.