





## B2C Service Agent Browser User Interface May 5, 2022 Release

 Description
 Chat
An issue that prevented the interaction workspace from rendering when a chat was transferred to another agent has been resolved.
An issue that caused duplicate incidents to be created when adding a new incident from the relationship report has been resolved.
 Feedback
An issue that caused an error when creating new mailboxes has been resolved.
 Workspaces/Workflow
An issue that prevented the contact field from being populated on a custom object record when creating the custom object from an incident has been resolved.
An issue that caused only one email address to be pasted into the CC field when copying multiple email addresses has been resolved.