

B2C Service Agent Browser User Interface May 26, 2022 Release

Description
Analytics
An issue that prevented color-filled column headers from displaying with color when using crosstabs has been resolved.
An issue that caused report design issues when sorting on a field has been resolved.
Business Rules
An issue that prevented the incident Assigned condition from triggering a rule has been resolved.
Workspaces/Workflow
An issue that prevented the Rich Text editor from accepting spaces has been resolved.
An issue that prevented the attachment control from displaying rows when using a flip tile control has been resolved.
An issue that prevented text from being smoothly entered in a thread when the mouse hovered over the thread list has been resolved.
An issue that prevented panel controls in scripts from scrolling separately from the script itself has been resolved.
An issue that prevented an agent script from rendering in a workspace has been resolved.