





B2C Service Agent Browser User Interface May 19, 2022 Release

 Description
 Feedback
An issue that caused an error when creating mailboxes has been resolved.
 Workspaces and Extensibility
New methods are exposed for Agent Insights that can be called from extensions.
 Workspaces/Workflow
The Opportunity toolbar icon is now supported from an incident record.
An issue that caused a timeout error when opening a contact with a large number of notes has been resolved.