

B2C Service Agent Browser User Interface: March 25, 2021 Release

Description
Workspaces and Extensibility
GET requests in a content pane are now supported.
Workspaces/Workflow
An issue that caused foreign key fields to populate incorrectly from the parent workspace for a custom object has been resolved.
An issue that caused a workspace rule to clear an assigned field on all open secondary or child incident workspaces instead of only the incident being modified has been resolved.
An issue that caused a row count of zero to display on workspace tabs that don't have workspace reports has been resolved.
An issue that caused a busy spinner to display on accordion workspace tabs with certain workspace configurations has been resolved.