





B2C Service Agent Browser User Interface March 17, 2022 Release

 Description
 UI Controls
An issue that prevented labels from displaying correctly has been resolved.
 Workspaces and Extensibility
With the extensibility framework, you can now get the container ID and the container group ID.
A new option on the Extension Manager allows an administrator to apply a selected configuration to all profiles of a selected interface.
 Workspaces/Workflow
An issue that prevented the invalid entry warning from displaying for an invalid field entry when the user navigated away from the field has been resolved.
An issue that caused an application error after clicking an icon when the thread was zoomed to 140 has been resolved.
An issue that caused a semicolon to be automatically added at the end of an email address in the To field has been resolved.