





## B2C Service Agent Browser User Interface March 10, 2022 Release

 <b>Description</b>
 <b>Analytics</b>
An issue that prevented a queued report from filtering correctly has been resolved.
An issue that caused inline gauges to display incorrectly has been resolved.
 <b>Business Rules</b>
An issue that prevented rule escalation names from populating correctly in an exported CSV file has been resolved.
 <b>Workspaces/Workflow</b>
The ability to search a secondary report on a field or relationship item is now supported.
An issue that prevented the search report window from sizing correctly has been resolved.
An issue that prevented the asset Price field from populating correctly by workspace rules has been resolved.
An issue that caused Japanese characters to duplicate when entered in an incident thread has been resolved.
An issue that caused a validation error when using ASCII characters has been resolved.
All secondary contacts are now listed in the Cc field of an incident response.