






B2C Service Agent Browser User Interface June 23, 2022 Release

 Description
 Chat
Users can now configure the Chat Wrap-up timer.
 Data Import
An issue that prevented the import of add-ins and extensions when the internal order of the manifest file changed has been resolved.
 UI Controls
An issue that prevented statuses from loading on new incidents has been resolved.
 Workspaces/Workflow
The ability to merge text fields on the opportunity workspace is now supported.