






B2C Service Agent Browser User Interface June 2, 2022 Release

 Description
 Data Import
An issue that prevented add-ins from being imported in Element Manager has been resolved.
 UI Controls
An issue that prevented Quick Search from working as expected has been resolved.
 Workspaces and Extensibility
An issue that caused a browser control variable on the first tab to have no value has been resolved.
 Workspaces/Workflow
An issue that prevented the notification "Unable to Process Report" from displaying when searching a report on a workspace has been resolved.
An extension developer can now remove specific insight requests so the list remains relevant as the agent continues to work.
A new validation message displays when an agent saves a required database field without any data.