




B2C Service Agent Browser User Interface July 8, 2021 Release

 Description
 Analytics
An issue that prevented data alignment from the report definition from being honored on the Agent Browser UI has been resolved.
An issue that caused the data load event to fire twice has been resolved.
An issue that caused columns with the Wrap Text option to align to the top of the cell rather than the configured alignment has been resolved.
 Workspaces/Workflow
An issue that prevented threads from displaying after foreign key field data were created and saved has been resolved.
An issue that prevented the Standard Text sidebar icon from being visible when creating a new incident has been resolved.
An issue that caused menu items hidden by workspace rules to be visible and disabled rather than hidden has been resolved.