






## B2C Service Agent Browser User Interface: February 4, 2021 Release

 <b>Description</b>
 <b>Analytics</b>
An issue that prevented top rows from displaying in exported cross tab reports has been resolved.
An issue that prevented report link access on mobile devices has been resolved.
 <b>Data Import</b>
An issue that prevented all custom objects from being listed for exporting has been resolved.
 <b>Knowledge Advanced</b>
An issue that caused the knowledge panel to hang when repeating a search of the same question has been resolved.
 <b>Knowledge Foundation</b>
An issue that caused answer links in incidents to point to the wrong interface has been resolved.
An issue that caused answer links in incident responses to be removed has been resolved.