

## B2C Service Agent Browser User Interface February 17, 2022 Release

Description
<b>Analytics</b>
You can now resize reports in a dashboard with splitter controls.
<b>UI Controls</b>
An issue that prevented Quick Search from being usable with the Firefox browser has been resolved.
<b>Workspaces/Workflow</b>
An issue that prevented multiple bullet lists from being deleted has been resolved.
An issue that caused duplicate file descriptions when files were attached to an incident by dragging and dropping has been resolved.
An issue that caused an uncommitted thread in an unfocused incident to be committed when clicking Send in a different focused incident has been resolved.
An issue that caused a 404 error when downloading an attachment from an organization record has been resolved.