

B2C Service Agent Browser User Interface August 19, 2021 Release

Description
Workspaces/Workflow
An issue that temporarily prevented workspace fields from displaying during certain user actions when using the Safari browser, such as scrolling in the Quick Search field, has been resolved.
An issue that prevented all queue options from displaying when manually filling the inbox when the queue size was greater than 200 has been resolved.
An issue that caused the entire incident workspace to scroll rather than just the thread when there was a large amount of thread content has been resolved.