




B2C Service Agent Browser User Interface: April 29, 2021 Release

 Description
 Data Import
An issue that prevented workspaces from being exported in some sites has been resolved.
 Workspaces/Workflow
The Standard Text panel is now larger to display more items when the search drop-down list opens.
An issue that prevented data exceptions from displaying correctly in a report on the interaction workspace has been resolved.
An issue that caused formatting problems when inserting standard text that contained bulleted lists into a thread has been resolved.