





## B2C Service Agent Browser User Interface April 14, 2022 Release

 Description
 <b>Analytics</b>
Administrators can now specify row heights in reports.
 <b>Data Import</b>
An issue that prevented overwriting custom objects that had the same name as standard objects when importing with Element Manager has been resolved.
An issue that caused custom message base values to be set to null when importing custom message bases with Element Manager has been resolved.
 <b>UI Controls</b>
An issue that caused session timeouts when multiple incidents were open on different tabs has been resolved.
An issue that caused changes to Japanese language filenames of downloaded attachments has been resolved.
 <b>Workspaces and Extensibility</b>
An issue that prevented the Add New button from being disabled in the Extension Manager when on an unsupported version has been resolved.
 <b>Workspaces/Workflow</b>
Redwood is now the default theme for new Agent Browser UI users.
An issue that prevented the scroll bar from attaching to the thread control when the content element was configured with a fixed position has been resolved.
An issue that prevented panel controls in scripts from scrolling separately from the script itself has been resolved.
An issue that caused the Open command in a sorted time billed report to open the wrong entry has been resolved.